NCM/Care Coordination Best Practice Sharing

Agenda

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| Date: Tuesday, 8 16 16 Start/End Time: 8:00 – 9:30 am | | | | |
| **Location: 301 Metro Center Blvd 2nd Floor, Warwick RI Call in number: 508-856-8222 Code: 2525 (Host: 2116)**  **Go to Meeting:** <https://global.gotomeeting.com/join/434985861> | | | | |
| Meeting Information: |  | **CTC Management and Speakers** | | |
| Meeting Purpose/Objective: Best practice sharing amongst CTC Care Managers :   * Care Management Education Program: Please come prepared to also discuss care management case study   Attachments:   * October 20, 2016 Learning Collaborative “Advancing Primary Care: Practicing with Value” * OHIC Frequently Asked Questions Document |  |  | Deb Hurwitz, CTC  Pano Yeracaris, CTC  Susanne Campbell, CTC  Candice Brown, CTC  Lauren Capizzo, PCMH-Kids  Putney Pyles, PCMH-Kids  Sheri Sharp, Hasbro Med-Peds  Nicolette Reyes, Hasbro Med-Peds  Sandy Curtis RN EOHHS  Anne Roach EOHHS |  |
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| # | Owner / Time | Comments |
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| 1 | Susanne/Deb  10 minutes | **Welcome**   * Introductions * Review agenda * Introduction: Sandy Curtiss EOHHS and Anne Roach EOHHS |
| 2. | Hasbro Med-Peds Team  Sheri Sharp, Assistant Clinical Manager  Nicolette Reyes, Clinical Coordinator  Lauren Capizzo  Putney Pyles  30 minutes | **Team Huddles Presentation**   * **Daily Huddles: Who/What/When/Where/How** * **Clinical Coordinator and RN “cheat sheet” templates**   **Discussion** |
| 3. | Sandy Curtis  Anne Roach  PCMH Kids practices  30 minutes | **Patients in need of Care Coordination**   * Identification of patients * How are care coordinators “starting their days” * How are practices using the health plan high risk referred patients to drive care coordination activities? * Suggestions for making the health plan lists more user friendly and useful |
| 4. | Group  15 minutes | **Discussion on Care Plan Templates for Pediatric Conditions**   * What are people using? * What would be helpful? |
|  | Deb/Susanne | **Other: 10/20/16 Large Learning Collaborative: “Advancing Primary Care: Practicing with Value**  **OHIC: Frequently Asked Questions Document: OHIC expectations for PCMH-Kids practices 10/15/16**  **Next Meeting: 9/20/2016** |

**ACTION ITEM LOG**

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| **Added** | **Ref. #** | **Assignee** | **Action /Status** | **Due** | **Closed** |
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