CTC-RI Clinical Strategy and Cost Committee

Meeting Minutes

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| Date: Friday, January 15 , 2016 | | |  | Start/End Time: 7:30am-9:00am | | |  | | |
| **Location: Thundermist – Warwick Offices (171 Service Ave, Building 2; Warwick)** | | |  | Call in number: 508-856-8222 code: 4574 | | |  | | |
| MEETING INFORMATION: | | |  | **ATTENDEES:** | | | | | |
| Purpose: Identify and test clinical and financial strategies to improve quality and reduce cost | | |  | **Al Kurose**  **Al Puerini**  **Andrea Galgay**  **AnnaJane Yolken**  **David Bourassa**  **Deb Hurwitz** | **Ed McGookin**  **Gus Manocchia**  **Heidi Perrault**  **Karen Smigel**  **Mary Craig**  **Matt Collins** | **Matt Roman**  **Michael Mobilio**  **Paul Barratt**  **Susanne Campbell**  **Tom Bledsoe** | | **Phone:**  **David Brumley**  **Jared Kelly**  **Pano Yeracaris**  **Sarah Nguyen** | |
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| Item # | Statement/ Owner/ Time | Comments | | | | | | | Action # |
| 1 | **D. Hurwitz**  **(5 minutes)** | **Welcome and Introductions** | | | | | | |  |
| 2 | **M. Collins**  **(20 minutes)** | **Access Strategies**   * At our last session BCBS made some recommendations on methods to help improve access. Since then, BCBS has met with some CTC practices (12 practice sites through four meetings) and recorded themes on what they are doing, reactions to the proposal. Common themes were captured (provider shortages despite recruiting, credentialing time as a barrier, reimbursement for NPs, etc.). Some practices agreed that it would be helpful for someone to come in, evaluate current processes around access, and make recommendations on ways to improve. * Plan Input: Access is an issue that each of the health plans are seeing. It would be helpful for the group to see data on access, in order to fully understand the issue. For our next session, health plans will bring forward some of the data that they may have on any access issues. Thundermist will also produce some of their third next available data.      * Provider/MD shortage is an issue that is affecting all primary care organizations in the state. It was suggested that CTC provide recommendations, for regulatory and legislative use to help. Project management will work on drafting a white paper from CTC on this issue. * Providers also continue to face heavy administrative burden in PCMH, which takes away from increasing access. Project management will relay this feedback to the Administrative Simplification Workgroup, convened by OHIC. | | | | | | | 1  2  3 |
| 3 | **A Galgay**  **(15 minutes)** | **Cost Containment Projects (Tabled)**   * RIPCPC NCM Portal | | | | | | |  |
| 4 | **S. Campbell**  **(15 minutes)** | **Review of CTC practice survey (Tabled)** | | | | | | |  |
| 5 | **D. Hurwitz**  **(20 minutes)** | **Follow-up on e-consults**   * Thundermist has been engaged with the New England E-Consult Network and is beginning the pilot process. Providers pay the specialist a flat fee for the e-consult. The hope is to do this through Thundermist being able to bill plans for the e-consult. * Through using this technology, patients have a shortened time frame for interaction, leaving less room for no-shows. Studies by Community Health Center, Inc. showed an 11% savings in the eConsult group compared to traditional face-to-face referrals after six months. Of those who were provided an eConsult, 72% did not need a face-to-face visit.      * Thundermist will follow-up with all payers on their interest in using the program. | | | | | | |  |
| 6 | **D. Hurwitz**  **(10 minutes)** | **How’s Your Health Next Steps (tabled)** | | | | | | |  |
| 7 | **D. Hurwitz**  **(5 minutes)** | **Follow-up/Next Steps** | | | | | | |  |

| ACTION ITEM LOG | | | | | |
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| Date Added | Action Number | Assignee | Action /Status | Due  Date | Date  Closed |
| 01.15.16 | 1 | Plans | Provide data on access for next session | 02/19/16 |  |
| 01.15.16 | 2 | Proj. Mgmt | Work on draft white paper/communication to regulators/legislators and provide update at next session | 02/19/16 |  |
| 01.15.16 | 3 | Proj. Mgmt. | Incorporate administrative burden issue into feedback to OHIC administrative simplification workgroup | 02/19/16 |  |