Integrated Behavioral Health

Meeting Minutes

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| Date: 4/14/16 |  | Time: 7:30am to 9:00am |  |
| **Location**: Washington Room RIQI, 50 Holden St, Providence, RI |  | Call-in: 508.856.8222 code 4614 (host 7191) |  |
| Meeting Information: |  | **Attendees (marked with an \*)** |
| **Meeting Purpose/Objective:** to establish a work group to lead the transformation of primary care in RI in the context of an integrated health care system **Handouts/Attachments:*** Meeting Agenda
* IBH Milestone Summary Review
* Health Affairs Article
 |  | Tracy Cohen, Co-ChairMatt Roman, Co-Chair\*Beth Azero\*Donna Bagdasarian Christopher BakerTom Bledsoe\*Garry Bliss Alexa BovitzOtis BrownMichele Brown\*Joanna BrownDavid BrumleySusan BruceDiane Block Paul BlockSusan BoudreauChrystal BozaMaggie Bublitz\*Nelly Burdette\*Liz CantorSusanne Campbell\*Chris CampanileErin CampopianoMatthew CollinsEmily CollierChris CamilloSheila Capece\*Jody Cloutier\*Kathy CongdonLisa ConlanEmily Cooper  | Allison Croke Charlotte CristRobert CrossleyVanessa CumplidoStephanie Czech\*Kevin DahlKristin David\*Deidre Denning-NortonBrenda DowlatshahiBrenda DuhamelKristen EdwardGina EubankGinnette FersztSarah Fessler\*Sarah Fluery\*Gregory FritzRick FordElizabeth Fortin Stan Galek\*Neal GalinkoDiane GiarrussoDeidre GiffordLaurice GirouardRichard Goldberg Karen GoldenLynda GreeneChristine GreyJamie Handy\*Hannah Hakim\*Emily HarrisonSuzanne Herzberg | Scott Hewitt Kathleen HittnerBill HollinsheadMarc HudakKirsten Hull\*Debra Hurwitz\*Brenda JenkinsMartin KerzerKathleen Langdon Elizabeth LangeDavid Lauterbach Rachel LegendDebra LobatoJim Lucht Michael Lichtenstein Gail MartinThomas Martin Ramona MelloAdam McHughStephanie McCaffreyCourtney McCarthyEdward McGookinDeb Morales Mary Moore Laura MortonBill MuellerJustin NashJessica Nadeau\*Luz Ospina\*Marlanea PeabodyHeidi Perreault | Rebecca PlonskyKelly Reilly\*Mike Rizzi Nicole RenzulliErika RochaHelen RockSarah RoderickJan RomagnoloMatthew Roman\*Renee RulinAndrew Saal\*Donna SoaresKathy SchwabRena SheehanSheri ShermanMarisa SklarKen SperberMichael Spoerri\*Gregory Steinmetz\*Sue Storti Lois TeitzJohn TodaroIris TongL. TomassoPaco TrillaLisa UebelackerJerry VaccaroRisa WeisbergCindy Wyman Pano Yeracaris\*Sherri Zinno |
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| # | Time  | Comments |
|  | Debra Hurwitz5 minutes | * **Introductions and review of agenda**
* Welcome and Review agenda
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|  | Nelly Burdette60 minutes | * **IBH Pilot Program Status**

*Cohort 1 practices shared their examples of successes and barriers:** **Successes**
* *Positive experiences regarding availability and access for patients*
* *Patients seem to be getting used to the psychologist and meeting with them*
* *Getting more positive responses from patients when asked to answer questions*
* *Staff are working to be on the same page with the patients*
* *Patients seem less hesitant*
* *More of a warm handoff*
* *More of a collaboration with staff*
* *Good buy-in from providers*
* *Notes are shorter and seeing people less frequently (good and bad)*
* *Full all the time and getting help with patient needs (intern 2 days a week)*
* *Using excel spread sheet with patient data, more follow through and follow up with patients and having joint meeting with psychiatrist very helpful.*
* *Haven’t been doing the reporting long, but the process seems to be working*
* **Barriers**
* *Learning curves*
* *Insurance company panel issues*
* *Difficulties with state and federal regulations*
* *Licensing issues*
* *Data and registry process (EHS vs. manual data entry)*
* *Documentation and capturing enough data/not capturing enough data*
* *Requiring more manpower and maintaining registries*
* *Physician culture to system processes (why should we screen if there isn’t anything we can do)*
* *Long wait lists for referrals*
* *Credentialing new providers –delay or denial by health plans*
* *Training*
* *Confidentiality – how to manage*
* *Legal issues related to sharing data with other providers and having shadow notes/process notes*
* *Suggestion to help with confidentiality: Dr. Reamer – social services – code of ethics*
* *How to code for time*
* *Screening – if seen by outside mental health provider –do they still screen – need better connectivity to BH specialist and CMHCs*
* **Upcoming Deliverables**
* *Cohort 1 practices were reminded of their next upcoming deliverable on July 15 (Registry reports for screening patients for depression, anxiety and substance use disorders). Sites were also reminded to continue to collect baseline data, and that the Data Use Agreements for the data will be sent out shortly.*
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|  | Nelly Burdette5 minutes | * **Advancing Integrated Mental Health Solutions (AIMS) Center Cloud**
* *If practices want to have an agreement with the AIMS center to utilize their cloud to send your patient information to them, they can do that and send you reports for $30,000 for up to 50 users, and $10,000 per year.*
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|  | Nelly Burdette5 minutes | * **Health Affairs Article**
* *The “Care Management Processes Used Less Often for Depression than for Other Chronic Conditions in US Primary Care Practices” article was sent out to the IBH group. Please let CTC know if you did not receive it.*
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|  | Debra Hurwitz, 5 minutes  | * **IBH Baseline Report Data Collection Update**
* *CTC is working through drafting an amendment to the initial cooperative agreements. Due to the sensitive nature of the data, they have to figure out the chain of custody in collecting the data from the practices. Data Use Agreements and amendments will be sent out to practices shortly.*
* *Please continue to collect and track the data so that when the time comes, moving the data over will be a smooth transition.*
* *Some the IBH Pilot Practices discussed what they have been doing, what works for them versus challenges faced in regards to Baseline Report Data Collection/Registry and collecting from EMRs.*
* *Discussion around excel being unsustainable for long term data tracking, and that sometimes EMRs are worse.*
* *Tracking mechanisms aren’t consistent.*
* *CTC encouraged the practice participants to keep thinking of ideas to share with others. Perhaps we can have someone speak to this at the next IBH Pilot Meeting in July.*
* *Using a registry to track patient risk scores can be a game changer in terms of how care coordination is provided; registry maintenance can be done with other team members once they are trained.*
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| 6. | All | * **Miscellaneous/Open Discussion Items**
* *There is an online program at Umass-LICSW, psychologists, physicians (fall and spring) and sometimes others within academic medical settings.*
* *Discussion around potentially having the psychologists association come to talk about similarities and differences re: patient notes. (NEXT PILOT IBH MEETING-JULY 14) and sharing current documentation. Nelly can help and will plan to discuss during monthly practice visits as well.*
* *Please refer to the IBH kickoff binder or reach out with questions.*
* *Questions came up around needing to screen everyone even if we know they are getting treatment somewhere else, and the answer was yes. Full diagnostic and comprehensive assessment at the first visit in the exam room.*
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| 7. |  | * **Upcoming Events/Meetings:**
* PCMH-Kids BH Learning Collaborative @ Shriners Imperial Room (April 27, 2016 7:30am-12:00pm)
* 2016 Meeting Frequency
* May 12, 2016- Regular Committee Meeting
* June 9, 2016- focus on pediatric topic
* July 14, 2016- quarterly IBH pilot program
* August 11, 2016- Regular Committee Meeting
* September 8, 2016- focus on pediatric topic
* October 13, 2016- quarterly IBH pilot program
* November 10, 2016- Regular Committee Meeting
* December 8, 2016- focus on pediatric topic
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| ACTION ITEM LOG |
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| Added  | Action # | Assignee | Action /Status | Due  | Closed |
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