NCM/Care Coordination Best Practice Sharing

Minutes

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|  | Date: Tuesday, 8 16 16 Start/End Time: 8:00 – 9:30 am | | | | | |
|  | **Location: 301 Metro Center Blvd 2nd Floor, Warwick RI Call in number: 508-856-8222 Code: 2525 (Host: 2116)**  **Go to Meeting:** <https://global.gotomeeting.com/join/434985861> | | | | | |
| Meeting Information: | |  |  | **CTC Management and Speakers** | | |
| Meeting Purpose/Objective: Best practice sharing amongst CTC Care Managers :   * Care Management Education Program: Please come prepared to also discuss care management case study   Attachments:   * October 20, 2016 Learning Collaborative “Advancing Primary Care: Practicing with Value” * OHIC Frequently Asked Questions Document | |  |  | Deb Hurwitz, CTC  Pano Yeracaris, CTC  Susanne Campbell, CTC  Candice Brown, CTC  Lauren Capizzo, PCMH-Kids  Putney Pyles, PCMH-Kids  Sheri Sharp, Hasbro Med-Peds  Nicolette Reyes, Hasbro Med-Peds  Sandy Curtis, EOHHS  Anne Roach, EOHHS  Deb Golding, DOH  Dale Rogoff Greer, UHC  Beverly Card, QBH  Patricia Flanagan, Hasbro/PCMH-Kids  Beth Lange, PCMH-Kids Waterman  Caitlin Towery, Brown  Rebecca Tineo, PCHC  Sarah Ostrom, About Families  Suzanne Herzberg, Brown  Mary Jane Lorden, WRHS  Lauren Capizzo, HCA  Valerie Ahern, RIPIN  Deborah Powers, PCHC  Pauline Sedgeman, CCAP  Danielle Jacques, | Carol Falcone, EBCAP  Marilyn Saunders, EBCAP |  |
|  | Lois Teitz, CCAP  Ruben Tejada, NHPRI  Sandra Mota, Nardone  Cynthia Kaplan, RIPIN  Evelyn Sanchez, CCAP  Sheri Sharp, Lifespan-Med Peds Primary  Joyce MacIntyre, PCHC  Shabnam Hashemi, PCHC  Claire Haynes, THC  Ted Kaiser, PCHC  Yamillette Hernandez, RIPIN  Julie Lemaire, CCAP  Erica Pina, MHRI  Sara Laliberte, MHRI  Colleen Polselli, RIDOH  Ann-Marie Peters, Pediatric Associates  Natali Vigil, RIPIN  Gail Davis, Hasbro Primary  Deborah Couty-Cham, Anchor Medical  Eileen Hogan, PCHC  Mehatie Dorsey, PCHC  Deb Andrade, CCMA Pontiac |

| # | Owner / Time | Comments |
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| 1 | Susanne/Deb  10 minutes | **Welcome**   * Introductions * Review agenda * Introduction: Sandy Curtiss EOHHS and Anne Roach EOHHS |
| 2. | Hasbro Med-Peds Team  Sheri Sharp, Assistant Clinical Manager  Nicolette Reyes, Clinical Coordinator  Lauren Capizzo  Putney Pyles  30 minutes | **Team Huddles Presentation**   * **Daily Huddles: Who/What/When/Where/How** * **Clinical Coordinator and RN “cheat sheet” templates**   **Discussion** |
| 3. | Sandy Curtis  Anne Roach  PCMH Kids practices  30 minutes | **Patients in need of Care Coordination**   * Identification of patients * How are care coordinators “starting their days” * How are practices using the health plan high risk referred patients to drive care coordination activities? * Suggestions for making the health plan lists more user friendly and useful |
| 4. | Group  15 minutes | **Discussion on Care Plan Templates for Pediatric Conditions**   * What are people using? * What would be helpful? |
|  | Deb/Susanne | **Other: 10/20/16 Large Learning Collaborative: “Advancing Primary Care: Practicing with Value**  **OHIC: Frequently Asked Questions Document: OHIC expectations for PCMH-Kids practices 10/15/16**  **Next Meeting: 9/20/2016** |

**ACTION ITEM LOG**

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| **Added** | **Ref. #** | **Assignee** | **Action /Status** | **Due** | **Closed** |
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