Practice Transformation Committee

Minutes

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| Date: Thursday, January 21, 2016 | | |  | | Start/End Time: 7:30 to 9:00 am | |  |
| **Meeting Location**: Washington Conference Room, RIQI  50 Holden Street, Providence, RI 02908 | | |  | | **Call-in number**: 508-856-8222 **Code**: 2525 (host: 2116) | | |
| Meeting Information: | | | |  | **Co-Chairs and Speakers** | | |
| **Meeting Purpose:**  To take a deep dive into the PCMH-Kids Common Contract, highlighting the similarities and differences between the adult CTC contract and the OHIC Care Transformation Plan. We will also allow time for new practices to share how they are starting this work and experienced practices to share their experience and lessons learned from beginning the transformation process  **Attachments/handouts**   * PPT on PCMH-Kids Common Contract * OHIC Care Transformation Plan Draft * OHIC Cost Containment Strategies Crosswalk | | | |  | Andrea Galgay, Co-Chair  Joanna Brown, Co-Chair  Hannah Hakim, PCMH-Kids  Deb Hurwitz, CTC  Pano Yeracaris, CTC  Susanne Campbell, CTC  Candice Brown, CTC  Suzanne Herzberg, Brown  Cameron Grant, Brown  Chrystal Boza, BCBSRI  Jackie Lefebvre, BCBSRI  Heidi Perreault, BCBSRI  Victoria Lamoureux, Thundermist | Lois Teitz, CCAP | |
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| # | Owner / Time | Topic | | | | | |
|  | J Brown  A Galgay  5 minutes | **Welcome, introductions, and review of agenda**   * Respect for RIQI: noise level after meetings and directions to bathrooms | | | | | |
|  | P Yeracaris  B Lange  5 minutes | **Welcome to the CTC**   * Take action(s) based on us now having the data to support the determinants of health * What does it take to transform care? OHIC gives us a guide post – RI has an opportunity to focus on strengthening primary care, and with our Affordability Standards we have a framework * Bring back the joy to work – and finance and sustain team based care | | | | | |
|  | J Brown  A Galgay  5 minutes | **Purpose of Practice Transformation Committee**   * Open Discussion to provide updates, information, and best practice sharing   + Agenda has open space to address any audience questions, interests, concerns – inform Chairs and/or Hannah, accordingly   + Chairs would like both Adult and Peds to attend this monthly meeting, but there will be monthly meetings with best practice topic specific to pediatrics   + The intention of the Chairs is not to lecture to the group, they want to learn from the group and have the group learn from each other | | | | | |
|  | H Hakim  40 minutes | Please click on the following PowerPoint Presentation to view:  **Review PCMH-Kids Common Contract (called “CTC Agreement for PCMH Kids) and compare to CTC Developmental Contract**   * Range of practices from Beginner to Advanced have been accepted into PCMH since Jan 1, 2016 * 73 Practices in CTC contract 🡪 9 are in PCMH Kids contract 🡪 2 Practices overlap between the two * CTC has 4-year Developmental Contract for Practices to work through to Advanced – PCMH Kids has 3-Year Contract   + OHIC has Affordability Standards for Advanced PCMH Practices re: ongoing payment & support after 3-year timeframe * Most of the changes were made in the Attachments   + Providers – important to timely respond to quarterly requests for information as this information is sent to the Payers that review Practice Attributions 🡪 for which Practice payments are based   + CAHPS Feedback is it is ‘not useful; meaningless to Practice’     - Alternative to this Survey is How’s Your Health, as it is immediately actionable     - CTC is working with Dr. Ho and other small practices to implement a plan to weave CAHPS into How’s Your Health       * Please click John Wasson’s PowerPoint from Breakfast of Champion Meeting:   + Practice Reporting     - Additional measures are only required for those in PCMH Kids       * 3 of 4 required to receive incentive payments       * ED visits reported by All Payer Claims Database       * Only measuring ER Visits     - Tools/Resources       * **Biznet** – saves time         + Gives sample policies and templates to submit to NCQA – tells you what to do and when       * Deep Domain     - *Group Feedback*       * More discussion needed for actionable ways to approve quality improvement and review data on urgent care       * For Hospitals with patients from newborn and above – example: Fast Track Urgent Care at Hasbro – some consider this as an extension of their Primary Care because they receive that care in the same location. Some leave their Primary Care appointment and go directly to the ER   + 3 Meetings are required for PCMH Practices – Practice Transformation will ensure targeted times for Pediatric driven topics     - Request that Kids Practices attend every month     - Regularly scheduled PTC meeting will be cancelled for months when the Breakfast of Champion Training is scheduled – March, June, and December 2016   + Roles and Responsibilities for Care Coordinators are based on Boston Children’s roles and their curriculum – training will mirror same accordingly   + Integrated Behavioral Health is not mandatory     - CTC IBH Committee Dates – March 10, June 9, Sept 8 and Dec 8 at RIQI, 7:30-9am       * Call in: 508-856-8222 – Participant Code: 4614   **OHIC Care Transformation Plan**   * PCMH Benefit – it supersedes OHIC standards and guarantees payment for 3 years – but practices will need to meet OHIC standards 3 months before contract ends   + Review Deeming and Partial definitions   ***Topics of Interest for future meeting(s)***   * Strategies around utilization – conduct discussions around successful practices and what they are using for Pediatrics | | | | | |
|  | Discussion  30 minutes | **How are new practices beginning this work?**  **How did experienced practices first begin transformation? Lessons learned? How are you incorporating new PCMH requirements** | | | | | |
|  | J Brown  5 minutes | **Next meeting/next steps**  February 18th with topic more relevant to adult population | | | | | |

| ACTION ITEM LOG | | | | | |
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| Date Added | Action Number | Assignee | Action /Status | Due  Date | Date  Closed |
| 1/21 | 1 | Susanne | Provide Link to John Wasson’s PowerPoint Presentation for How’s Your Health | n/a | 1/21 |
| 1/21 | 2 | Susanne | Share sample Budgets | n/a | 1/21 |
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