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**Recognition Redesign: Information for Practices Currently Recognized Under PCMH 2014 Standards**

**Our practice has a current NCQA Recognition. What happens when the redesigned program is launched?** Practices that achieved Level 3 recognition under PCMH 2014 standards, having already demonstrated significant prior transformation, move directly to “Sustain” when current recognition expires. Practices that achieved Level 1 or Level 2 recognition under 2014 standards earn credit toward Recognition – streamlining the evaluation under PCMH 2017.

We encourage practices to transition to the new model, but practices may renew their current recognition under 2014 standards instead of transitioning to the new model. The renewal deadline is September 30, 2017. Other important dates:

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| Last day to purchase PCMH 2014 survey licenses   | March 31, 2017   |
|  Last day to submit PCMH 2014 Corporate Survey   | May 31, 2017  |
|  Last day to request PCMH 2014 Add-On Surveys   | June 30, 2017  |
|  Last day to submit all PCMH 2014 Site Surveys   | September 30, 2017  |
|  First annual report day for PCMH 2014 Level 3 on PCMH 2017 standards, no sooner than  | April 1, 2018, or recognition end date  |

 **What about practices with PCMH 2014 Level 1 or Level 2 recognition?**

 There are three options:

1. **Add-On Survey:** Submit an Add-On Survey to earn PCMH 2014 Level 3 recognition before your current recognition expires and transition to the new sustaining model when recognition expires.
2. **"Transform" through the redesigned program:** Enroll in the new PCMH recognition program under 2017 PCMH standards, beginning April 1, 2017.” Previously earned PCMH 2014 credit will be applied to aspects of 2017 standards.
***Note:*** *Because transformation can take several months, this must occur six months prior to the recognition expiration date.*
3. Renewal: Renew PCMH 2014 recognition for the established three-year period and move to the new program at the end of that period. You will need to achieve Level 3 to move to “Sustain” when your recognition expires.
***Note:*** *The survey tool must be purchased by March 31, 2017, and the completed site survey must be submitted by September 30, 2017 (corporate survey tools must be submitted by May 31, 2017).*

 **What about practices with PCMH 2014 Level 3 recognition?**

There are two options:

1. **“Sustain” through the redesigned program:** Because these practices have demonstrated significant prior transformation, they move directly to “Sustain”, with annual check-ins.
2. **Renewal:** Renew PCMH 2014 recognition for the established three-year period and move to sustained recognition at the end of that period.
***Note:*** *The survey tool must be purchased by March 31, 2017, and the completed survey must be submitted by September 30, 2017(corporate survey tools must be submitted by May 31, 2017).*

 **We have more questions. How can I get answers?**

NCQA staff are available to help you. Submit questions in the [My NCQA portal](http://my.ncqa.org/); enter “Sustaining PCMH Recognition” in the subject line.

NCQA also hosts a monthly live Q&A session: [Preparing for Redesign: Renewing and Converting to PCMH 2014](http://www.ncqa.org/programs/recognition/relevant-to-all-recognition/recognition-training/pcmh-2014-standards). See the NCQA Web site for an [updated calendar](http://www.ncqa.org/programs/recognition/relevant-to-all-recognition/recognition-training) of these and other sessions about NCQA Recognition programs

- See more at: http://www.ncqa.org/programs/recognition/practices/patient-centered-medical-home-pcmh/pcmh-redesign/information-for-practices-currently-recognized-under-pcmh-2014-standards#sthash.ncZjNYdg.dpuf