NCM/Care Coordination Best Practice Sharing

Agenda

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|  | Date: Tuesday, 12 20 16 Start/End Time: 8:00 – 9:30 am |
|  | **Location: 301 Metro Center Blvd 2nd Floor, Warwick RI Call in number: 508-856-8222 Code: 2525 (Host: 2116)** **Go to Meeting:** <https://global.gotomeeting.com/join/434985861> |
| Meeting Information: |  |  | **CTC Management and Speakers** |
| Meeting Purpose/Objective: Best practice sharing amongst CTC Care Managers : **PARTNERING WITH COMMUNITY-BASED ORGANIZATIONS TO SUPPORT HEALTH**Attachments: PowerPoints: “RI Home and Community Care Services to the Elderly” and “LogistiCare Rhode Island”; and related documents: Municipal Transportation, Healthy Leads – Screening Toolkit, Eligibility Guidelines, Senior Facts, SNAP-shot Medical Expenses Deductions, Automated Information Line, Someone You Know, and Request Form |  |   | Deb Hurwitz, CTCPano Yeracaris, CTC Susanne Campbell, CTCCandice Brown, CTC Maureen MaigretSue Jameson | Robin KnodererKathleen McKeonAnnie MurphyPamela Jennings |  |
|  | Annie MurphyPamela JenningsMarie Padilla Heather Amaral |

**Why it Matters?**

 

**Health Care’s Blind Side:
The Overlooked Connection between Social Needs and Good Health[[1]](#footnote-1)**

“There is strong evidence linking social needs to health and life expectancy. Health care itself plays a surprisingly small ***role (10 percent of contributing factors)*** in life expectancy. ***Social circumstances, environmental exposure and behavior are estimated to account for 60 percent of the risk of premature death.***

* **4 in 5 (85%) say unmet social needs are directly leading to worse health**
* **4 in 5 physicians surveyed (85%) say patients’ social needs are as important to address as their medical conditions.**
* **4 in 5 physicians surveyed (80%) are not confident in their capacity to address their
patients’ social needs**

**Physicians wish they could write prescriptions to help patients with social needs
Fitness program - 75%, nutritional food - 64%, Transportation assistance - 47%**

| # | Owner | Topic | Notes |
| --- | --- | --- | --- |
| 1 | **Susanne Campbell** **5 minutes**  | **Welcome*** Introductions
* Review agenda
 |  |
| 2 | **Maureen Maigret****15 minutes** | RI Home and Community Care Services to the Elderly |  |
| 3 | **Kathleen McKeon** **Diocese of Providence****15 minutes**  | Overview of Catholic Social Services Care Breaks Program, respite care and support for caregivers |  |
|  | **Robin Knoderer****LogistiCare****15 minutes** | LogistiCare Rhode Island |  |
|  | **Annie Murphy****Alzheimer’s Association****15 minutes** | RI Alzheimer’s Association |  |
|  | **Pamela Jennings****URI SNAP****15 minutes** | SNAP  |  |
|  | **Sue Jameson****South County Hospital** |  |  |
|  | **Heather Amaral** |  |  |
|  | **Group Discussion****10 minutes** | Panel Discussion |  |
| 4 |  | **Next meeting** 1/17/17 - 8AM at 301 Metro Center Blvd |  |

**ACTION ITEM LOG**

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| --- | --- | --- | --- | --- | --- |
| **Added** | **Ref. #** | **Assignee** | **Action /Status** | **Due** | **Closed** |
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1. summary of findings from a Robert Wood Johnson Foundation survey of physicians

survey of america’s physicians

http://www.rwjf.org/content/dam/farm/reports/surveys\_and\_polls/2011/rwjf71795 [↑](#footnote-ref-1)