NCM/Care Coordination Best Practice Sharing

Agenda

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| Date: Tuesday, 2 21 17 Start/End Time: 8:00am – 9:30 am |
| **Location: 301 Metro Center Blvd 2nd Floor, Warwick RI Call in number: 508-856-8222 Code: 2525 (Host: 2116)** **Go to Meeting:** <https://global.gotomeeting.com/join/434985861> |
| Meeting Information: |  | **CTC Management and Speakers** |
| Meeting Purpose/Objective: * To provide information about the Nurse Care Manager/Care Coordinator Faculty opportunity and anticipated implementation of a standardized learning curriculum
* Patient engagement: Current Care and Me
* Patient engagement: Diabetes:

Attachments: * PediPRN PowerPoint
* PediPRN Enrollment Form, Letter, Survey Form
* XG Learn NCM/CC core curriculum
 |  |   | Deb Hurwitz, CTCPano Yeracaris, CTC Susanne Campbell, CTCCandice Brown, CTC Rajvi Broker-Sen, Clinical Director, Pediatric Psychiatry Resource Network Child and Adolescent Psychiatrist at Emma Pendleton Bradley Hospital  |  |
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| # | Owner | Topic | Notes |
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| 1 | **Susanne Campbell** **5 minutes**  | **Welcome*** Introductions
* Review agenda
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| 2 | **Rajvi Broker-Sen****Pediatric Psychiatry Resource Network (PediPRN)****30 minutes**  | **New program to provide primary care : children and adolescents with access to psychiatrist*** Discussion
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| 3 | **Group****40 minutes**  | **Managing your patients with behavioral health needs** * How are you notified of patients in the practice who have behavioral health or care management needs?
* Is there a consistent process of notification across the practice (providers notify you directly, notification in the EHR, etc)?
* How do you communicate with providers in the practice to let them know that their patients have engaged with you?
* What do you find helpful in the care management work you do for patients with behavioral health needs? For example: are there particular tools you use with these patients to assist in their care coordination? Are there community resources that you work with regularly (they are easy to reach, your patients are seen quickly, etc)
* What tools or resources would be helpful to your role or your patients?
* What are the most common challenges / barriers that you encounter?
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| 4 |  **S Campbell** **15 minutes**  | **NCM/CC Training update:** * Faculty
* xG Learn Core Curriculum

**Other Learning opportunities** * NCQA 2017 PMCH Training July 17,18 and 19
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|  | **Susanne Campbell** **5 minutes**  | **Next meeting** 3/21/17 - 8:00AM to 9:30AM at 301 Metro Center Blvd, Warwick RI  |  |

**ACTION ITEM LOG**

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| **Added** | **Ref. #** | **Assignee** | **Action /Status** | **Due** | **Closed** |
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