NCM/Care Coordination Best Practice Sharing

Agenda

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| Date: Tuesday, 3 21 17 Start/End Time: 8:00am – 9:30 am |
| **Location: 301 Metro Center Blvd 2nd Floor, Warwick RI Call in number: 508-856-8222 Code: 2525 (Host: 2116)** **Go to Meeting:** <https://global.gotomeeting.com/join/434985861> |
| Meeting Information: |  | **CTC Management and Speakers** |
| Meeting Purpose/Objective: * To provide information about resources available to assist NCM/CC with care coordination

Attachments: * Thundermist Power point on dashboard
* XG Learn NCM/CC update: Faculty, core curriculum roll out and timeline (experienced, new and pediatric NCM/CC)
* RIQI dashboard presentation
* NCM report on high risk patient engagement
 |  |   | Deb Hurwitz, CTCPano Yeracaris, CTC Susanne Campbell, CTCCandice Brown, CTC Gloria Rose, Thundermist Health Center Director of Care Management Jennifer Cormier, RIQI A Levesque, RIQI Kathy Congdon, Women’s Medicine Collaborative  |  |
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| # | Owner | Topic | Notes |
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| 1 | **Susanne Campbell** **5 minutes**  | **Welcome*** Introductions
* Review agenda
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| 2 | **J Cormier** **A Levesque** **RIQI** **Gloria Rose** **THC** **K Congdon** **Women’s Medicine Collaborative** **60 minutes**  | **Patients who are at high risk: Resources available** * RIQI dashboard on high risk patients and hospital activity
* Demonstration and anticipated time line for implementation for practices
* RIQI alerts
* NCM feedback on using dashboard and alert
* Gloria Rose: Thundermist Health Center
* Kathy Congdon: Women’s Medicine Collaborative
* Discussion: what are other people doing?
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| 3 | **Susanne Campbell** **CTC** **20 minutes**  | **NCM/CC Training update:** * Faculty

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| **Gloria Rose** | RN, Certified Diabetes Outreach Educator | Director of Community Care Thundermist Health Center  |
| **Jayne Daylor** | RN, MS (Psychiatric Nursing) Yellow Belt Lean Training | Practice & Quality Manager South County Health System  |
| **Kateri Chappell** | RN, BS Nurse Care Manger with experience as Infusion Nurse and home care  | NCM Coastal Medical  |
| **Linda Hughes** | Care Manager/Social Worker with experience as pediatric care manger and working with children with disabilities  | Care Manager East Greenwich Pediatrics PCMH Kids Practice  |
| **Karolyn McKay** | RN, NCM, Certified Diabetic Educator, with geriatric expertise  | NCM University Medicine  |
| **Carol Falcone** | RN, Certified APPHRN with home care experience; Adjunct faculty at RIC | NCM supervisor since June 2015 at East Bay Community Action (Adult and PCHM Kids practice site);  |
| **Reena M. Jariwala** | RN, BSN CCM Senior Nurse Care Manager with health plan experience as care manager.  | NCM for Internal Medical Partners (Charter Care practice) for 3 years |

* xG Learn Core Curriculum
* Timeline : new, experienced and pediatric
* Nurse Care Manger reporting on engagement with health plan identified high risk patients

**Other Learning opportunities** NCQA 2017 PMCH Training July 17,18 and 19 |  |
|  | **Susanne Campbell** **5 minutes**  | **Next meeting April 18 2017 8:00 am to 9:30 Metro Centro Blvd 2nd floor Warwick RI**  |  |

**ACTION ITEM LOG**

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| **Added** | **Ref. #** | **Assignee** | **Action /Status** | **Due** | **Closed** |
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