

Join us for the 2016 CTC-RI Annual Learning Collaborative:

## Advancing Primary Care: Practicing with Value

Thursday, October 20, 2016

7:30 AM–12:00 PM: Morning Session | 1:00–5:00 PM: Using Data to Increase Value

The Radisson Hotel | 2081 Post Road, Warwick, RI 02886

### CME Accreditation

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the Warren Alpert Medical School of Brown University and CTC-RI. The Warren Alpert Medical School is accredited by the ACCME to provide continuing medical education for physicians.

The Warren Alpert Medical School designates this live activity for a maximum of 7.0 AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

### CEU Accreditation— Nursing and Social Workers

This activity has been submitted to Northeast Multi-State Division (ME-MSD) for approval to award contact hours. Northeast Multistate Division (NE-MSD) is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation; and to the Rhode Island Chapter of National Association of Social Workers for CEU's.

### Program Description

Primary care practices often face challenges on how to transition from a fee for service payment model to one that “pays for value”. This learning collaborative is designed to assist primary care practices with how to “practice with value” and foster joy in the work place through improved staffing and better utilization of team based care. Key components of the morning program include sessions build around a coordinated care delivery system that emphasizes patient and family participation, team based relationships, complex care management and effective use of technology. The afternoon sessions will focus on use of data for performance improvement, eliminating waste through lean training and increasing the team’s ability in data access and analysis.

### Target Audience

All primary care team members from CTC-RI and TCPi practices are welcomed to attend the morning session, or the afternoon session, or the full day program. We invite Practice Leadership, Providers, Nurse Care Managers, Practice Managers, Medical Assistants and CTC stakeholders to come learn as a team!

### Learning Objectives

At the end of the session, attendees will be able to identify strategies the primary care team can use for:

- ✓ Improving patient engagement through shared decision making and "choosing wisely"
- ✓ Care management of pediatric and adult high risk populations
- ✓ Use data to drive performance improvement

### Registration Information

The agenda is designed to accommodate attendees work schedule and interests. The morning session has a Clinical Care focus; the afternoon session has a Performance Improvement focus. Primary Care Team members for CTC-RI and TCPi Practices may choose to attend Morning only, Afternoon only, or Full Day. Non-CTC-RI or TCPi Primary Care Practices may register for Afternoon-only sessions.

### Jointly Provided By



### For More Information, Contact RI Care Transformation Collaborative

235 Promenade St., Ste #500, Providence, RI 02908

E-mail: CTCRI@umassmed.edu

### We Gratefully Acknowledge the Financial Support Of:

Rhode Island Care Transformation Collaborative (CTC-RI)

Rhode Island Quality Institute (RIQI)

Rhode Island Department of Health

Rhode Island Health Center Association

Rhode Island Health Plans: Blue Cross & Blue Shield of RI

Neighborhood Health Plan of RI | Tufts Health Plan | United Health

New England States Consortium Systems Organization

University of Rhode Island—Rhode Island Geriatric Education Center



#### To Register:

<https://www.eventbrite.com/e/2016-ctc-ri-annual-learning-collaborative-advancing-primary-care-practicing-with-value-tickets-26471924238>



Rhode Island  
Quality Institute



Transforming Clinical  
Practice Initiative

THE  
UNIVERSITY  
OF RHODE ISLAND

# Advancing Primary Care: Practicing With Value

7:00–7:30 AM **Registration**

## Morning Session

7:30–7:45 **Welcome: Care Transformation Collaborative Perspective**  
Debra Hurwitz, MBA, BSN, RN

7:45–8:00 **RI Office of Health Insurance Commissioner Perspective**  
Kathleen C. Hittner, MD

8:00–9:30 **How Can I Create Joy in Practice? Clinic, System and Community Interventions That Sustain Primary Care**  
Lynne Fiscus, MD, MPH, FAAP, FACP

9:30–9:45 **Break**

9:45–10:45 **Breakout Session I: Expanding Our Primary Care Model—Part I**

*Team Based Care*  
Lynne Fiscus, MD, MPH, FAAP, FACP & Kathryn Holley, MHA

*Choosing Wisely—Easier Said Than Done*  
Stephen R. Smith, MD, MPH

*End-of-Life Conversation: Overcoming Barriers, Managing Your Team and Utilizing the ACP Billing Codes*  
Kate M. Lally, MD, FACP

*Pediatric Care: Identifying Value in Pediatrics and Who Is At Risk*  
David Keller, MD & Richard C. Antonelli, MD, MS

10:45–11:00 **Break**

11:00–12:00 **Breakout Session II: Expanding Our Primary Care Model—Part II**

*The Impact of Tele-health on Population Health Transformation*  
Thomas J. Scornavacca, Jr., DO

*Implementing Shared Decision Making*  
Karen R. Sepucha & Leigh H. Simmons, MD

*Complex Care Management*  
Kirsten Meisinger, MD

*Pediatric Care: Making a Difference With the "At Risk" Population*  
David Keller, MD & Richard C. Antonelli, MD, MS

12:00–1:00 PM **Lunch and Resource Round Tables**

## Afternoon Session

1:00–1:15 **Welcome: Advancing Primary Care Through Effective Use of Data**  
Elaine Fontaine, BS

1:15–2:15 **Breakout Session III: Using Data for Performance Improvement—Part I**

*Lean Training Part I\* (1:15-2:15 PM)*  
Bryan Liese, MBA

*The Role of High Performing Clinical Teams in Health Information Technology*  
Adrian W. Bishop, BSc & Emily E. Eagle, MBA

*Assessing Practice Performance—Part I: Using Payer Supplied Data and Reports*  
Matthew Collins, MD, MBA

*Creating Reports: Using Excel Spread Sheets Part I\*\**  
Gregory Walker, PhD & Margaret M. Menna, MBA

2:15–2:30 **Break**

2:30–3:30 **Breakout Session IV: Using Data for Performance Improvement—Part II**

*Lean Training Part II\* (2:30-5:00 PM)*  
Bryan Liese, MBA

*How to Use Data for Continuous Improvement: Measuring Success in a PDSA*  
Elaine Fontaine, BS

*Assessing Practice Performance—Part II: Using Payer Supplied Data and Reports for Data Optimization in Population Health (e.g. utilization, risk adjustment, budget)*  
Charlotte Crist, BS, RN-BC, CCM, CPHQ

*Creating Reports: Using Excel Spread Sheets Part II\*\**  
Gregory Walker, PhD & Margaret M. Menna, MBA

3:30 PM **Adjourn**

\* Lean Training: Registrants will attend Parts I and II.

\*\*Excel Training: Registrants will attend Parts I and II. Note this session is not approved for CME or CEU credit.

# Advancing Primary Care: Practicing With Value

*Featuring prominent experts from Rhode Island and around the country to discuss primary care in Rhode Island. Guest speakers will focus on: Cutting edge strategies to support you in practicing in a value-based environment.*

## **Richard C. Antonelli, MD, MS**

Assistant Professor of Pediatrics | Harvard Medical School  
Medical Director on Integrated Care  
Boston Children's Hospital | Boston, MA

## **Adrian W. Bishop, BSc**

Senior Director of eHealth and Organizational Development  
Advocates for Human Potential, Inc. | Sudbury, MA

## **Charlotte Crist, BS, RN-BC, CCM, CPHQ**

Managing Director, Clinical Programs  
Blue Cross & Blue Shield of Rhode Island | Providence, RI

## **Emily E. Eagle, MBA**

Senior Informaticist, Advocates for Human Potential, Inc.  
Sudbury, MA

## **Lynne Fiscus, MD, MPH, FAAP, FACP**

Assistant Professor, Division of General Internal Medicine  
University of Minnesota  
Executive Medical Director  
Ambulatory Care  
University of Minnesota Health | Minneapolis, MS

## **Elaine Fontaine, BS**

Director, Data Quality and Analytics  
Rhode Island Quality Institute (RIQI) | Providence, RI

## **Kathleen C. Hittner, MD**

Clinical Professor Emerita of Surgery (Anesthesiology)  
Warren Alpert Medical School of Brown University  
Commissioner, Health Insurance Commissioner  
State of Rhode Island | Providence, RI

## **Kathryn Holley, MHA**

System Business Development and Planning Consultant  
Fairview Health Services | Minneapolis, MN

## **Debra Hurwitz, MBA, BSN, RN**

Associate Director, Office of Program Development  
Co-Director, Chronic Care Sustainability Initiative—Rhode Island  
University of Massachusetts Medical School | Shrewsbury, MA  
Co-Director, Rhode Island Care Transformation Collaborative  
Providence, RI

## **David Keller, MD**

Professor of Pediatrics  
University of Colorado School of Medicine  
Vice Chair of Clinical Affairs and Clinical Transformation  
Department of Pediatrics  
University of Colorado Denver School of Medicine | Denver, CO

## **Kate M. Lally, MD, FACP**

Assistant Professor of Medicine (Clinical)  
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Chief of Palliative Care and Hospice Medical Director  
Care New England Health System | Warwick, RI

## **Bryan Liese, MBA**

Lecturer of Operations and Supply Chain Management  
University of Rhode Island | Kingston, RI  
Regional Practice Manager, South County Health  
Wakefield, RI

## **Matthew Collins, MD, MBA**

VP of Clinical Integration, Care Integration & Management  
Blue Cross & Blue Shield of Rhode Island | Providence, RI

## **Kirsten Meisinger, MD**

Assistant Professor, Tufts Medical School  
Clinical Instructor, Harvard Medical School  
Medical Director, Union Square Family Health Center  
Cambridge Health Alliance | Somerville, MA

## **Margaret M. Menna, MBA**

Senior Education & Training Specialist  
Center for Improvement Science  
Rhode Island Quality Institute | Providence, RI

## **Thomas J. Scornavacca, Jr., DO**

Senior Medical Director  
UMass Memorial Population Health  
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Harvard Primary Care UMass Memorial CMG | Harvard, MA

## **Karen R. Sepucha, PhD**

Assistant Professor | Harvard Medical School  
Director, Health Decision Sciences Center  
Massachusetts General Hospital | Boston, MA

## **Leigh H. Simmons, MD**

Assistant Professor of Medicine | Harvard Medical School  
Medical Director, Health Decision Sciences Center  
Massachusetts General Hospital | Boston, MA

## **Stephen R. Smith, MD, MPH**

Professor Emeritus of Family Medicine  
Warren Alpert Medical School of Brown University  
Family Physician, Community Health Center of New London  
New London, CT

## **Gregory Walker, PhD**

Data Scientist, Rhode Island Quality Institute (RIQI)  
Providence, RI

# Advancing Primary Care: Practicing With Value

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Rhode Island Care Transformation Collaborative  
Providence, RI

### About CTC-RI

Launched in 2008 by the Office of the Health Insurance Commissioner, the Care Transformation Collaborative of Rhode Island (CTC-RI) brings together key health care stakeholders to promote care for patients with chronic illnesses through the patient-centered medical home (PCMH) model.

CTC-RI began with five pilot sites in 2008 and has grown to 46 practices with 80 practice sites with pediatric practices being added in 2016. Currently, approximately 330,000 Rhode Islanders receive their care from CTC-RI practices. Over the next four years, up to 20 practices will be added each year, with the goal of providing over 500,000 Rhode Islanders with access to a PCMH.

PCMHs improve health outcomes, help patients have better care experiences and reduce expensive, unnecessary hospital and emergency department visits. In RI, CTC-RI practices are showing that effective PCMHs truly make a difference for patients, providers and payers, as well as the entire health care system.