CTC-RI Contracting Committee

Minutes

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| Date: Tuesday, July 12, 2016 | | |  | | Start/End Time: 7:30am-9:00am | | |  | |
| **Meeting Location: RIQI (50 Holden Street, Providence, RI)** | | | |  | Call in number: 508-856-8222 code: 4574 (Host 8838) | | |  | |
| MEETING INFORMATION: | | | |  | **COMMITTEE MEMBERS/ATTENDEES:  (those in attendance are identified by an \* )** | | | | |
| Meeting Purpose/Objective: Development of the Contracts for CTC-RI | | | |  | **Allendre McGovern**  **Andrea Galgay**  **Charles Scaletta**  **Chris Ferraro** | **Deb Hurwitz**  **Hannah Hakim**  **Justin Jenkins**  **Mary Craig** | **Michael Mobilio**  **Pat Flannigan**  **Dr. Townsend** | **Phone:**  **Sherry Sharp**  **Beth Lange**  **Adam McHugh** | |
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| Item # | Statement /Owner /Time | Comments | | | | | | | Action # |
| 1 | **D. Hurwitz**  **5 minutes** | **Welcome and Review of Agenda** | | | | | | |  |
| 2 | **H. Hakim**  **25 minutes** | **PCMH-Kids**   * NCQA: As part of the PCMH-Kids contract, practice sites are required to achieve their NCQA recognition before entering Performance Year 1. The contract language does not specify whether a practice must submit or have recognition “in-hand” from NCQA by this date. Three practices will submit their NCQA by 12/31/16, but won’t have recognition “in-hand” from NCQA by that date as NCQA often takes several months to respond. They have work plans in place to submit by 12/31/16. Recommend that if practices do not submit by 12/31/16—they submit a corrective action plan. Future contracts should specify submission date versus having recognition “in-hand” from NCQA. Future contracts should align with OHIC and CTC to allow 21 months to submit. * CAHPS: This survey was conducted in November 2015; however, the PCMH-Kids Common Contract was not initiated until January 2016. Despite this, three pilot practices current CTC practices participated in November 2015 fielded a survey. Two practices had recently participated in the survey and were able to share results. Four practices did not participate. This doesn’t allow them to have a baseline. It is requested that the baseline period is shifted up to Fall 2016, with additional surveys to follow in fall of 2017 and 2018. This does not affect any adjudication timelines. All practices will have 3 years of data. * Hannah will document how PCMH Kids will remediate/monitor current issues and recommend how to avoid in future-- send to the health plans. | | | | | | | 4 |
| 3 | **D. Hurwitz**  **20 minutes** | **Data and Evaluation Draft Recommendations on Adult measures**   * Current sites will remain on their contract adjudication timelines. Sites coming in with the 01/01/2017 expansion will shift to a 01/01-12/31 contract schedule. This aligns them better with OHIC reporting periods. Data reporting will be shifted accordingly to accomplish this. Health plans and practices will consider this as a part of the new contract framework. * New contractual performance standards were also recommended from Data and Evaluation Committee for Clinical Quality and CAHPS. * There were some shifts in quality reporting (new BMI and Depression Screening measures) to align via the SIM measure alignment process (which used CTC-RI’s Data and Evaluation Committee for their process). Some measures were given separate thresholds for FQHC and non-FQHC sites. For success on clinical quality measures, in performance years, practices must meet 3 out of 5 thresholds (5 of 5 for the additional incentive available in Performance Year 2). * Due to changes in the CAHPS survey, practices will only use the access (still as a gate metric) communication, and office staff. However, a small workgroup, including plans and practices, will meet to discuss the potential of using How’s Your Health. | | | | | | |  |
| 4 | **D. Hurwitz/S. Campbell**  **35 minutes** | **Expansion Site Draft Contract Structure**   * CTC-RI will bring on new practice sites on 01/01/2017. These new practices will start CTC-RI under a new developmental contract structure. This includes new milestones and requirements, increased detail on corrective action plans, timeframes for adjudication, and other concepts. Performance incentives will now be paid out at the end of the performance year (final year of this three year agreement), based upon performance in said year. The health plans and practices will review the document and send feedback to project management, prior to next meeting. | | | | | | | 5 |
| 5 | **D. Hurwitz**  **5 minutes** | **Next Meeting/Next Steps**   * Next meeting to be held on Tuesday, August 9, 2016 | | | | | | |  |

| ACTION ITEM LOG | | | | | |
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| Date Added | Action Number | Assignee | Action /Status | Due  Date | Date  Closed |
| 07/12/16 | 4 | H. Hakim | Develop document highlighting how NCQA and CAHPS issues will be resolved for health plans | 08/09/16 |  |
| 07/12/16 | 5 | Plans/Practices | Review draft developmental contract framework and provide comment prior to next meeting | 08/09/16 |  |