Integrated Behavioral Health

Meeting Minutes

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| Date: 4/14/16 | | |  | Time: 7:30am to 9:00am | | |  | |
| **Location**: Washington Room RIQI, 50 Holden St, Providence, RI | | |  | Call-in: 508.856.8222 code 4614 (host 7191) | | |  | |
| Meeting Information: | | |  | **Attendees (marked with an \*)** | | | | |
| **Meeting Purpose/Objective:** to establish a work group to lead the transformation of primary care in RI in the context of an integrated health care system  **Handouts/Attachments:**   * Meeting Agenda * IBH Milestone Summary Review * Health Affairs Article | | |  | Tracy Cohen, Co-Chair  Matt Roman, Co-Chair\*  Beth Azero\*  Donna Bagdasarian  Christopher Baker  Tom Bledsoe\*  Garry Bliss  Alexa Bovitz  Otis Brown  Michele Brown\*  Joanna Brown  David Brumley  Susan Bruce  Diane Block  Paul Block  Susan Boudreau  Chrystal Boza  Maggie Bublitz\*  Nelly Burdette\*  Liz Cantor  Susanne Campbell\*  Chris Campanile  Erin Campopiano  Matthew Collins  Emily Collier  Chris Camillo  Sheila Capece\*  Jody Cloutier\*  Kathy Congdon  Lisa Conlan  Emily Cooper | Allison Croke  Charlotte Crist  Robert Crossley  Vanessa Cumplido  Stephanie Czech\*  Kevin Dahl  Kristin David\*  Deidre Denning-Norton  Brenda Dowlatshahi  Brenda Duhamel  Kristen Edward  Gina Eubank  Ginnette Ferszt  Sarah Fessler\*  Sarah Fluery\*  Gregory Fritz  Rick Ford  Elizabeth Fortin  Stan Galek\*  Neal Galinko  Diane Giarrusso  Deidre Gifford  Laurice Girouard  Richard Goldberg  Karen Golden  Lynda Greene  Christine Grey  Jamie Handy\*  Hannah Hakim\*  Emily Harrison  Suzanne Herzberg | Scott Hewitt  Kathleen Hittner  Bill Hollinshead  Marc Hudak  Kirsten Hull\*  Debra Hurwitz\*  Brenda Jenkins  Martin Kerzer  Kathleen Langdon  Elizabeth Lange  David Lauterbach  Rachel Legend  Debra Lobato  Jim Lucht  Michael Lichtenstein  Gail Martin  Thomas Martin  Ramona Mello  Adam McHugh  Stephanie McCaffrey  Courtney McCarthy  Edward McGookin  Deb Morales  Mary Moore  Laura Morton  Bill Mueller  Justin Nash  Jessica Nadeau\*  Luz Ospina\*  Marlanea Peabody  Heidi Perreault | | Rebecca Plonsky  Kelly Reilly\*  Mike Rizzi  Nicole Renzulli  Erika Rocha  Helen Rock  Sarah Roderick  Jan Romagnolo  Matthew Roman\*  Renee Rulin  Andrew Saal\*  Donna Soares  Kathy Schwab  Rena Sheehan  Sheri Sherman  Marisa Sklar  Ken Sperber  Michael Spoerri\*  Gregory Steinmetz\*  Sue Storti  Lois Teitz  John Todaro  Iris Tong  L. Tomasso  Paco Trilla  Lisa Uebelacker  Jerry Vaccaro  Risa Weisberg  Cindy Wyman  Pano Yeracaris\*  Sherri Zinno |
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| # | Time | Comments | | | | | | | |
|  | Debra Hurwitz  5 minutes | * **Introductions and review of agenda** * Welcome and Review agenda | | | | | | | |
|  | Nelly Burdette  60 minutes | * **IBH Pilot Program Status**   *Cohort 1 practices shared their examples of successes and barriers:*   * **Successes** * *Positive experiences regarding availability and access for patients* * *Patients seem to be getting used to the psychologist and meeting with them* * *Getting more positive responses from patients when asked to answer questions* * *Staff are working to be on the same page with the patients* * *Patients seem less hesitant* * *More of a warm handoff* * *More of a collaboration with staff* * *Good buy-in from providers* * *Notes are shorter and seeing people less frequently (good and bad)* * *Full all the time and getting help with patient needs (intern 2 days a week)* * *Using excel spread sheet with patient data, more follow through and follow up with patients and having joint meeting with psychiatrist very helpful.* * *Haven’t been doing the reporting long, but the process seems to be working* * **Barriers** * *Learning curves* * *Insurance company panel issues* * *Difficulties with state and federal regulations* * *Licensing issues* * *Data and registry process (EHS vs. manual data entry)* * *Documentation and capturing enough data/not capturing enough data* * *Requiring more manpower and maintaining registries* * *Physician culture to system processes (why should we screen if there isn’t anything we can do)* * *Long wait lists for referrals* * *Credentialing new providers –delay or denial by health plans* * *Training* * *Confidentiality – how to manage* * *Legal issues related to sharing data with other providers and having shadow notes/process notes* * *Suggestion to help with confidentiality: Dr. Reamer – social services – code of ethics* * *How to code for time* * *Screening – if seen by outside mental health provider –do they still screen – need better connectivity to BH specialist and CMHCs* * **Upcoming Deliverables** * *Cohort 1 practices were reminded of their next upcoming deliverable on July 15 (Registry reports for screening patients for depression, anxiety and substance use disorders). Sites were also reminded to continue to collect baseline data, and that the Data Use Agreements for the data will be sent out shortly.* | | | | | | | |
|  | Nelly Burdette  5 minutes | * **Advancing Integrated Mental Health Solutions (AIMS) Center Cloud** * *If practices want to have an agreement with the AIMS center to utilize their cloud to send your patient information to them, they can do that and send you reports for $30,000 for up to 50 users, and $10,000 per year.* | | | | | | | |
|  | Nelly Burdette  5 minutes | * **Health Affairs Article** * *The “Care Management Processes Used Less Often for Depression than for Other Chronic Conditions in US Primary Care Practices” article was sent out to the IBH group. Please let CTC know if you did not receive it.* | | | | | | | |
|  | Debra Hurwitz,  5 minutes | * **IBH Baseline Report Data Collection Update** * *CTC is working through drafting an amendment to the initial cooperative agreements. Due to the sensitive nature of the data, they have to figure out the chain of custody in collecting the data from the practices. Data Use Agreements and amendments will be sent out to practices shortly.* * *Please continue to collect and track the data so that when the time comes, moving the data over will be a smooth transition.* * *Some the IBH Pilot Practices discussed what they have been doing, what works for them versus challenges faced in regards to Baseline Report Data Collection/Registry and collecting from EMRs.* * *Discussion around excel being unsustainable for long term data tracking, and that sometimes EMRs are worse.* * *Tracking mechanisms aren’t consistent.* * *CTC encouraged the practice participants to keep thinking of ideas to share with others. Perhaps we can have someone speak to this at the next IBH Pilot Meeting in July.* * *Using a registry to track patient risk scores can be a game changer in terms of how care coordination is provided; registry maintenance can be done with other team members once they are trained.* | | | | | | | |
| 6. | All | * **Miscellaneous/Open Discussion Items** * *There is an online program at Umass-LICSW, psychologists, physicians (fall and spring) and sometimes others within academic medical settings.* * *Discussion around potentially having the psychologists association come to talk about similarities and differences re: patient notes. (NEXT PILOT IBH MEETING-JULY 14) and sharing current documentation. Nelly can help and will plan to discuss during monthly practice visits as well.* * *Please refer to the IBH kickoff binder or reach out with questions.* * *Questions came up around needing to screen everyone even if we know they are getting treatment somewhere else, and the answer was yes. Full diagnostic and comprehensive assessment at the first visit in the exam room.* | | | | | | | |
| 7. |  | * **Upcoming Events/Meetings:** * PCMH-Kids BH Learning Collaborative @ Shriners Imperial Room (April 27, 2016 7:30am-12:00pm) * 2016 Meeting Frequency * May 12, 2016- Regular Committee Meeting * June 9, 2016- focus on pediatric topic * July 14, 2016- quarterly IBH pilot program * August 11, 2016- Regular Committee Meeting * September 8, 2016- focus on pediatric topic * October 13, 2016- quarterly IBH pilot program * November 10, 2016- Regular Committee Meeting * December 8, 2016- focus on pediatric topic | | | | | | | |

| ACTION ITEM LOG | | | | | |
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| Added | Action # | Assignee | Action /Status | Due | Closed |
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