NCM/Care Coordination Best Practice Sharing

Minutes

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|  | Date: Tuesday, 8 16 16 Start/End Time: 8:00 – 9:30 am |
|  | **Location: 301 Metro Center Blvd 2nd Floor, Warwick RI Call in number: 508-856-8222 Code: 2525 (Host: 2116)** **Go to Meeting:** <https://global.gotomeeting.com/join/434985861> |
| Meeting Information: |  |  | **CTC Management and Speakers** |
| Meeting Purpose/Objective: Best practice sharing amongst CTC Care Managers : * Care Management Education Program: Please come prepared to also discuss care management case study

Attachments: * October 20, 2016 Learning Collaborative “Advancing Primary Care: Practicing with Value”
* OHIC Frequently Asked Questions Document
 |  |   | Deb Hurwitz, CTCPano Yeracaris, CTC Susanne Campbell, CTCCandice Brown, CTC Lauren Capizzo, PCMH-KidsPutney Pyles, PCMH-KidsSheri Sharp, Hasbro Med-PedsNicolette Reyes, Hasbro Med-PedsSandy Curtis, EOHHS Anne Roach, EOHHS Deb Golding, DOHDale Rogoff Greer, UHCBeverly Card, QBHPatricia Flanagan, Hasbro/PCMH-KidsBeth Lange, PCMH-Kids WatermanCaitlin Towery, BrownRebecca Tineo, PCHCSarah Ostrom, About FamiliesSuzanne Herzberg, BrownMary Jane Lorden, WRHSLauren Capizzo, HCAValerie Ahern, RIPINDeborah Powers, PCHCPauline Sedgeman, CCAPDanielle Jacques,  | Carol Falcone, EBCAPMarilyn Saunders, EBCAP |  |
|  | Lois Teitz, CCAPRuben Tejada, NHPRISandra Mota, NardoneCynthia Kaplan, RIPINEvelyn Sanchez, CCAPSheri Sharp, Lifespan-Med Peds PrimaryJoyce MacIntyre, PCHCShabnam Hashemi, PCHCClaire Haynes, THCTed Kaiser, PCHCYamillette Hernandez, RIPINJulie Lemaire, CCAPErica Pina, MHRISara Laliberte, MHRIColleen Polselli, RIDOHAnn-Marie Peters, Pediatric AssociatesNatali Vigil, RIPINGail Davis, Hasbro PrimaryDeborah Couty-Cham, Anchor MedicalEileen Hogan, PCHCMehatie Dorsey, PCHCDeb Andrade, CCMA Pontiac |

| # | Owner / Time  | Comments |
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| 1 | Susanne/Deb 10 minutes  | **Welcome*** Introductions
* Review agenda
* Introduction: Sandy Curtiss EOHHS and Anne Roach EOHHS
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| 2. | Hasbro Med-Peds TeamSheri Sharp, Assistant Clinical Manager Nicolette Reyes, Clinical CoordinatorLauren Capizzo Putney Pyles 30 minutes  | **Team Huddles Presentation** * **Daily Huddles: Who/What/When/Where/How**
* **Clinical Coordinator and RN “cheat sheet” templates**

**Discussion**  |
| 3. | Sandy CurtisAnne Roach PCMH Kids practices 30 minutes  | **Patients in need of Care Coordination** * Identification of patients
* How are care coordinators “starting their days”
* How are practices using the health plan high risk referred patients to drive care coordination activities?
* Suggestions for making the health plan lists more user friendly and useful
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| 4.  | Group 15 minutes  | **Discussion on Care Plan Templates for Pediatric Conditions** * What are people using?
* What would be helpful?
 |
|  | Deb/Susanne  | **Other: 10/20/16 Large Learning Collaborative: “Advancing Primary Care: Practicing with Value** **OHIC: Frequently Asked Questions Document: OHIC expectations for PCMH-Kids practices 10/15/16** **Next Meeting: 9/20/2016**  |

**ACTION ITEM LOG**

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| **Added** | **Ref. #** | **Assignee** | **Action /Status** | **Due** | **Closed** |
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