Practice Reporting Committee

Minutes

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| Date: Tuesday 3/22/16 |  | | Start/End Time: 8:00 – 9:30 am | | |
| **Location**: RIQI 50 Holden Street, Providence RI (Washington) |  | | Call in number: 508-856-8222 Code: 2525 (Host: 2116) | | |
| Meeting Information: | |  | **CSI Management and Speakers** | | |
| Meeting Purpose/Objective:  Best practice sharing amongst CTC NCMs and Practice Reporting  Attachment:  PCMH Kids Measurement Specifications  NCM measurement specifications with ICD-10 codes  Thundermist Health Center Risk Stratification Tool | |  | Patty Kelly-Flis, co-chair\*  Andrea Galgay, co-chair\*  Cyndi Souther, Thundermist\*  Kathryn Amalfitano, Lifespan  Marie Sarrasin, RIQI\*  Putney Pyles, PCMH-Kids\*  Kimberley Townsend, Pediatric Assoc.\*  Kimberly St. Jean, CCMA\*  Carla Porter, Coastal\*  Lynda Greene, WoodRiver\*  Nancy Latendresse, NMA  Andi Srabian, Coastal\*  Katherine Roy, KentRI\*  Carmela Tucciarone, Care New England\*  Angela M. Reda, Tri-Town\*  Marna BH Jones, Anchor Medical\*  Chrystal Boza, BCBSRI\*  Virginia Paine, Tri-Town\*  Suzanne Herzberg, Brown\*  Rob Mencunas, RIPCPC\*  Kim Nguyen, BVCHC\*  Candice Ndukwe, Tri-Town\*  Diane Howes, SouthCoast\*  Tim Messitt, Ocean State Medical\*  Sheri Sharp, Pediatric Primary Care\* | Susanne Campbell, CTC\*  Hannah Hakim, PCMH Kids\*  Candice Brown, CTC\*  Dawn Buckley, SCIM\*  Vanessa Cumplido, Care New England\*  Melissa Deluca, MARI\*  Diane DiCola, E. Greenwich Pediatrics\*  Pat Dexter, South County Health\*  Jayne Daylor, South County Health\*  Andrea Leon, fcc IMC\*  Crystal Carpenter, PMGW\*  Alex Piekarz, CNE\*  Jackie Lamb, SC Hospital\*  Neeja Sud, IMP\*  Gina Eubank, CCAP\*  Sue Dettling, RIQI\*  Lois Teitz, CCAP\*  Cori Robinson, CCAP\*  Suzanne Staples, NECQA\*  Charlotte Crist, BCBSRI\*  Scott Hewitt, Brown\*  Lauren Morton, BCBSRI\*  Michael Hill, PCHC\*  Jamie Handy, Assoc in Prim Care Med\* |  |
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| # | Owner / Time | Comments |
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| 1 | Patty Kelly-Flis  Andrea Galgay  PR co-chairs  5 minutes | **Welcome**   * Introductions * Review agenda * Update on Co-chairs: thank you to Kathryn |
| 2 | Hannah Hakim  PCMH Kids  30 minutes | **PCMH Kids Measurement Specifications**     * Review of PCMH Kids Measurement Specifications   + Adult Practices are not required to report on these 2 measures unless they are in a contract with PCMH-Kids * Committee Discussion   + Setting up & Generating reports     - Challenges       * Not in NexGen       * Providers concerned about the process of using Chadice         + Difficult to integrate       * M-Chat is only for autism, and not for developmental screening       * Screenings in Epic – there is a place to do it but it does not populate yet, Practices are currently cutting/pasting as the function is not integrated yet     - BMI and Developmental Screening can be completed on separate dates as long as they are within the measurement timeframe   + Validating reports     - Recommendations       * Look patients up in the record and do a sample audit       * Run periodically and review         + In multiple ways: front end tool, SQL Backend tool         + Run BMI results and look for outliers to make sure all data has been entered correctly         + Designate specific Quality Assurers, i.e. Site Managers to micro review processes         + Review with clinical staff the reportable data fields to make sure staff are entering data in correct places       * Deep Domain – Has been taken over by OSIS but contact person from Deep Domain is now working with OSIS: Duncan is a potential with Practice Reporting for people with the former Deep Domain contract         + NCM ICD-10 measure reporting has been addressed for Adult population; Hannah indicated that PCMH Kids is in the process of determining how it will address care coordination reporting |
| 3 | Patty Kelly Flis  Andrea Galgay  Cyndi Souther  Marie Sarrasin  40 minutes | **Review of 4th quarter data – Practices have until Friday, March 25th to submit their final numbers**  Discussion of results and any issues related to reporting using ICD-10 codes   * Marie will send directions for Portal Access to report data   + BMI 18-64, startups seem to be having difficulty – how can we assist?     - Cause can be “template fatigue” by Providers   + A1C – review percentage of patients that are having it done – if they are new to the practice within 6 months, they are not included   + For Hypertension – exclude those just diagnosed with hypertension within 6 months   + Blood Pressure – tip: Diabetes and Hypertension numbers should be similar – if 2 BPs are taken in the same visit, verify you are pulling the best of the 2 numbers   + For the Final Version, Marie will review the graphs, numerators/denominators and report any corrections today – Practices have until Friday (3/25/16) to submit their final numbers * Committee Discussion   + Active Patient definition – what qualifies as a discharge?     - There are no guidelines/ definition – will depend upon the Practice’s policy for what practice defines as a discharge   + For April 2016, all PCMH-Kids practices are encouraged to generate reports on these measures to start the process and be ready for submitting reports that are due in July   + Draft PCMH Kids Measures will be taken to the Data & Evaluation Committee for approval   + Health Plans – high risk data must be sent to the Health Plans via secure HIPAA compliant mechanisms     - **BCBSRI** has shared the practice attribution and high risk lists with all PCMH-Kids practices that have secure email – and are eager to discuss panels, high risk members, and reporting on high risk engagement       * The high risk list should guide activities for engagement with care coordination       * PCMH-Kids Practice’s high risk reports are due no later than 5/20/2016. However, sites that also participate in the adult program should continue to submit their engagement reports as they normally do for adult patients (monthly by the 20th of the month for all practice sites)       * Practices can email Blue Cross with any and all questions at: [**pcmh@bsbsri.org**](mailto:pcmh@bsbsri.org)and Blue Cross has teams that come to the Practice to help PCMH-Kids Practices walk through how to report     - **NHPRI** has reports available through the provider portal – they are under “other” in the files; and reports are to be sent directly to Yvonne Heredia at: [**YFreeman@nhpri.org**](mailto:YFreeman@nhpri.org)**, ph# 401-459-6189**     - **United**       * Commercial – Per CTC contract will require NCM reporting for PCMH-Kids Practices at transition due 3/20/16         + Secure email to: [**ctcincmreportsc-uhc@uhc.com**](mailto:ctcincmreportsc-uhc@uhc.com) - portal questions, contact Amy Larochelle – [**Amy.Larochelle@uhc.com**](mailto:Amy.Larochelle@uhc.com) **– ph# 952-406-5674**       * Medicaid –Per CTC contract: all transition practices due to report 3/20/16         + Secure email to: [**mcaidreports@uhc.com**](mailto:mcaidreports@uhc.com)       * Everyone accesses the Reports and Portal in the same manner for both Commercial/Medicaid         + UHC reports are generated monthly and at this point in time, practices expected to provide quarterly engagement reports     - Tufts       * Quarterly reporting (report due 3/20/16)   + Practice Reporting     - For those that cannot download the reports       * United – Amy Larochelle will email Practice Lists, or search by name of the file       * NHP – only Practices with 200+ Patients received a report, those with less patients did not receive the report       * Health Plan contacts will be the same for all Practices * SIMS Measures   + Will consist of PCMH, ACO, and Hospitals   + Specifications and Goals from CTC may change to align with SIM Measures for consistency. However, they will first go to D&E committee, then to Practice Reporting   + Smaller Workgroup is convening to ensure consistency with denominators |
|  | Patty  Andrea  5 minutes | **Next meeting April 26, 2016 from 8:00AM to 9:30AM at RIQI** |
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**ACTION ITEM LOG**

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| **Added** | **Ref. #** | **Assignee** | **Action /Status** | **Due** | **Closed** |
| 3/22 | 1 | Hannah/Candice | Contact Health Plans to confirm contact info and reporting expectations for PCMH-Kids Practices |  |  |
| 3/22 | 2 | Susanne | **Contact Michele Brown to verify where the Measure Specs live on the CTC website** |  |  |