**Recognition Redesign: Information for Practices Currently Recognized Under PCMH 2011 Standards**

**Our practice has a current NCQA Recognition. What happens when the redesigned program is launched?**

Practices that achieved recognition under PCMH 2011 can move to the redesigned process starting at “Transform.”

We encourage practices to transition to the new recognition process, but practices may renew their current recognition under 2014 standards instead. The deadline for renewal is September 30, 2017. Practices that opt to renew under 2014 standards will be required to transition to the redesigned process at the end of their recognition period. Important dates to know:

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| Last day to purchase PCMH 2014 survey licenses  | March 31, 2017   |
|  Last day to submit PCMH 2014 Corporate Survey  | May 31, 2017  |
|  Last day to request PCMH 2014 Add-On Surveys  | June 30, 2017  |
|  Last day to submit all PCMH 2014 Site Surveys  | September 30, 2017  |

**Our practice has PCMH 2011 recognition. What are our options?**

There are three options:

1. **Renew under the redesigned process:** Recognized practices can enroll in the new PCMH recognition program under 2017 PCMH standards, beginning April 1, 2017. Previously earned PCMH 2011 credit will be applied to aspects of 2017 standards.
***Note:*** *Because the process can take several months, this must occur six months before the recognition expiration date.*
2. **Convert to PCMH 2014:** Practices with Level 3 recognition can convert to PCMH 2014 while in their current recognition period. The practice can then transition to Sustain when their recognition expires. Practices that convert receive an additional year of recognition beyond their current expiration date. If a practice with PCMH 2011 recognition is a Level 1 or Level 2, they can do an add-on survey to achieve Level 3 recognition, and then convert to PCMH 2014. [Learn more at NCQA's PCMH 2014 page](http://www.ncqa.org/programs/recognition/practices/patient-centered-medical-home-pcmh/pcmh-redesign/recognition-redesign-information-for-practices-currently-recognized-under-pcmh-2014-standards).
3. **Renew under PCMH 2014 standards:** Recognized practices can renew their recognition for the established three-year period under 2014 standards and move to the new model at the end of that period. Practices with level 2 or 3 Recognition are eligible for streamlined renewal. For more details on streamlined renewal, click here.
***Note:*** *The survey tool must be purchased by March 31, 2017, and the completed survey must be submitted by September 30, 2017.*

***Deciding between option two and three?*** This table summarizes conversion and streamlined renewal for PCMH 2011 practices.

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|    |  **Conversion**  | **Streamlined Renewal**  |
| **Who is eligible?**  | PCMH 2011 practices that have achieved Level 3.  | PCMH 2011 practices that have achieved Level 2 or Level 3.   |
| **When is survey submission?**  | Prior to the recognition expiration date and no later than September 30, 2017.  | Prior to the recognition expiration date.NCQA will accept Corporate Surveys until May 31, 2017, site surveys until September 30, 2017.   |
| **What elements require documentation?**  | Six elements: 1A, 2D, 3E, 4A, 4B (examples only), 6B |  Eleven elements require documentation:1A, 2D, 3C, 3D, 4A, 4B, 4C, 5B, 6B, 6D, 6E  |
| **What about elements that don’t require documentation?**  | Practices attest to elements; scoring is based on current operations.  | Practices attest to elements; scoring is based on current operations.  |
| **What is the length of recognition?**  | 1-year extension from the practice’s original recognition end date.  | Three years.  |
| **When are we eligible to begin submitting annual reports under the new model?**  | Practices are eligible at the expiration of the 1-year extension, assuming Level 3 recognition is achieved under PCMH 2014 standards.  | Practices are eligible at the expiration of the 3-year recognition, assuming Level 3 recognition is achieved under PCMH 2014 standards.  |
| **How much do we pay now?**  | Practices pay for the survey tool and 50% of the application [fee](http://www.ncqa.org/programs/recognition/ncqa-pcmh-pcsp-recognition-program-pricing).  | Practices pay for the survey tool and the full application [fee](http://www.ncqa.org/programs/recognition/ncqa-pcmh-pcsp-recognition-program-pricing).  |
| **What else do we need to know?**  | This option allows practices to submit the least amount of documentation now and pay the least now. This option lets practices begin using the new sustaining model sooner. See the annual recognition [fees](http://www.ncqa.org/programs/recognition/practices/patient-centered-medical-home-pcmh/pcmh-redesign/pricing) announced in July 2016.   |  This option requires practices to submit more documentation now. Practices are not required to submit additional documentation and will not move into the new recognition model until the expiration of the 3-year recognition (pending PCMH 2014 Level 3  |

- See more at: http://www.ncqa.org/programs/recognition/practices/patient-centered-medical-home-pcmh/pcmh-redesign/information-for-practices-currently-recognized-under-pcmh-2011-standards#sthash.qc0ZgxC9.dpuf